

## Frequently Asked Questions

Have a question about the Data Dynamics training and certification path?

Here are some of the frequently asked questions to help you out!

### The Data Dynamics Training Portal

#### What is the Data Dynamics Training Portal?

The Data Dynamics Training Portal is the learning management system that offers you to browse our course list, view class schedules, and register for training. After you complete training, you can also access the Training Portal to view class completion records, print certificates of completion, and track registrations and completions.

Access the Data Dynamics Training Portal here: (<https://training.datadynamicsinc.com/>).

#### How do I sign up to access trainings through the Data Dynamics Training Portal?

##### For External Users/Customers

To create a new user account, go to the **Data Dynamics Training Portal** and click **Sign up** at the top of the page then complete the registration form.

### Enrollment and Registration

#### How do I register for the Data Dynamics Certification Program?

Once you have the Training portal account, you will be assigned the modules in the **Mobility Certification Path**. Our Mobility Certification path is divided into **six modules**, and each module is split up into videos and Instructor-Led Training sessions (ILTs), the final test, and the e-books.

#### How do I register for Instructor-Led Trainings?

First, you must complete all the e-learning videos available in an individual module, and then you can **Register** for live, Instructor-Led Training.

Register for ILT by clicking each module and selecting the ILT you want to register for from the listed options. Once the ILT is selected, you can choose from the **available dates** and **Register** for our instructor-led trainings. We have multiple sessions available for different time zones.

#### I did not receive my registration confirmation. Whom do I contact?

If you do not receive a confirmation email or have other questions, you can contact the Training Team at [training@datdyn.com](mailto:training@datdyn.com).

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### How do I know the schedule of my registered class/upcoming classes?

The start time for scheduled classes will be communicated in ILT class description and the registration confirmation notification.  
You can also check for the upcoming training schedule on our website under the [Access Course list Tab](#).

### What access will I have to course materials after the course is completed?

For every module, you can download the training guide PDFs (eBooks) and keep them for reference after class completion.

Distribution of eBooks to individuals who did not attend the class is strictly prohibited.

Instructor-led classes are **NOT** recorded, so you will not have access to these training sessions after they end.

Lab environments are accessible only with Instructor-led classes.

### How do I download/share my certificate of course completion?

Access the Data Dynamics Training Portal, sign in, click your name and **My Certifications** from the list. For any completed course, you can click the **Download** icon to print a copy of your certificate of completion.

You can also click on the **"Share"** icon to share the certificates on social media, like LinkedIn or Twitter.

## Rescheduling or Cancelling Registration

### How do I cancel an Instructor-Led Training?

You can cancel by clicking on the **Unregister** Tab from the registered Instructor-Led Training.

You can also contact the Data Dynamics Training team to cancel or reschedule the class

## Training Details

### What is Instructor-Led Training (ILT)?

ILT provides an online learning environment that recreates the classroom learning experience with live, interactive sessions with a Data Dynamics instructor and hands-on labs. ILT includes scheduled lectures that take place at specific times.

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### What is the Data Dynamics Learning Lab?

The Data Dynamics Learning Lab platform gives you access to a set of real-world, hands-on lab activities on our products. The lab activities provide guided step-by-step instructions so that you can perform each lab exercise step by step.

### How to access Data Dynamics Learning Lab?

You can perform the Data Dynamics Learning lab after end of every instructor led class with the instructor.

### What are the technical requirements for an ILT or the Data Dynamics Learning Lab?

**Operational computer:** This can be either a laptop or computer and should have enough RAM and memory to support your studies.

**Reliable Internet access:** Online trainings needs to be done online. Due to this, it's vital to have a strong Internet connection to keep up with your work.

**Zoom settings:** Before joining an ILT class, test a meeting link on your device. See the Zoom System Requirements for details on virtual classroom requirements.

## Certification Program

### What certifications are currently available, and where can I find the certification details?

The **Mobility Certification** exam is now available through the Data Dynamics Training Portal. This certification path is divided into six modules, and each module is split up into videos and ILTs, the final test, and e-books. Five modules provide the course content, while the sixth module leads you to the Certification Exam.

To access and unlock the Final Certification Exam, you must complete all five modules and the Module Level Certification for each.

See the details of our currently available certification here: [Certification](#).

## Frequently Asked Questions

### **How long is a Data Dynamics Training Certification valid? When do certifications expire?**

Data Dynamics Training Certificates are valid until the training team decides to retire the course. Data Dynamics Trainings recommends recertification to remain current with Data Dynamics technology and trends.

### **How will I be notified that I have passed an exam?**

You will receive a pass/fail result immediately upon completion of your exam. A score report that provides information on the percentage of questions you answered correctly for each objective of the exam is shown.

### **How long is a Data Dynamics Training Certification valid? When do certifications expire?**

Data Dynamics Training Certificates are valid until no upgraded version is published. Data Dynamics Trainings recommends recertification to remain current with Data Dynamics technology and trends.

### **If I do not pass the Final Certification Exam, can I find out which questions I got wrong?**

No. Data Dynamics maintains this policy to ensure security over the exam questions.

### **How many times can I take the Final Certification Exam?**

If you do not pass an exam on your first attempt, you must reach out to the **Training Team** to reset the course so you can take it.

### **Are the exams based on current Data Dynamics product versions, and how do I know which software release an exam covers?**

Exams are created for the current version of the Data Dynamics product release and are named accordingly.

